



PATIENT SATISFACTION SURVEY

Please take a moment to complete the survey below to allow us to resolve any issues and to improve on our overall patient experience at Children First. Thank you for your time and feedback. Please use the following scale when circling your answers:

	Very Satisfied (5)	Somewhat Satisfied (4)	Neither Satisfied or Dissatisfied (3)	Somewhat Dissatisfied (2)	Very Dissatisfied (1)
1. Overall Rating of Satisfaction with your visit:	5	4	3	2	1
2. Ease of Appointment	5	4	3	2	1
3. Courteous Staff : Front Desk	5	4	3	2	1
Nursing Staff	5	4	3	2	1
4. Bedside Manner of Provider	5	4	3	2	1
5. Provider spent time with me	5	4	3	2	1
6. Wait time in waiting room	5	4	3	2	1
7. Wait time in room before provider arrived	5	4	3	2	1
8. Wait time for nurse after provider	5	4	3	2	1
9. Follow up after visit if applicable	5	4	3	2	1
10. My questions were answered during the visit	5	4	3	2	1
11. I would recommend this practice to my friends/family				Agree	Disagree
12. As we have already offered evening classes including sleep and nutrition, what other class topics would you like to see covered?					
13. Now that we have coordinated with a psychologist to see patients thru their practice in our office location, what other specialties/providers would you like to see have office hours using our location?					